

April 1, 2003 Critical Reminder:

The Department of Community Health, Division of Medical Assistance, will begin processing claims with the new Medicaid Fiscal Agent Affiliated Computer Services, Inc., ACS, on April 1, 2003. Below is a detailed timeline of important dates to be shared with your staff.

Paper Claims

- *EDS will process all paper claims received by EDS on or before March 17, 2003.
- *After March 17, 2003, paper claims should be mailed to: P. O. Box 5000, McRae, Georgia 31055-5000

Electronic Claims

- *EDS will process all electronic claims received on or before 2:00 p.m. March 27, 2003.
- *If using EDS software or Reformattor, contact ACS at 1-800-987-6715 for electronic specifications.
- *Transmissions after 2:00 p.m. on March 27, 2003 should be sent to ACS.
- *For questions regarding electronic claims submissions to ACS, please call 1-800-987-6715.

Prior Approvals

- *EDS will process any prior approvals for the Dental, Home Health, Durable Medical Equipment, Orthotics and Prosthetics Programs received by March 10, 2003.
- *After March 10, 2003, PAs should be mailed to ACS/Georgia Health Partnership at: P. O. Box 7000, McRae, Georgia 31055-7000.
- *After April 1, 2003, all prior approvals should be submitted electronically via the web at the ACS/GHP website (www.ghp.georgia.gov).

Telephone Inquiry

- *EDS will provide assistance via the Telephone inquiry unit until 5:00 p.m. on Monday, March 31, 2003.
- *The EDS automated Voice Response System (VRU) will be available until 11:59 p.m. on March 31, 2003.
- *All callers will need to contact ACS' Customer Service Center beginning April 1, 2003.
- *The telephone numbers will remain the same, local providers should call 404-298-1228 and providers outside the Atlanta area should call 1-800-766-4456.

Remittance Advices

- *EDS will mail all Remittance Advices for the March 31, 2003 cycle by Wednesday, April 2, 2003.
- *All claims processed on the March 31, 2003 cycle will either pay or deny. Claims denying for EOB D70 will be reprocessed by ACS.

Transition Banner Message all COS except 30

Task #34

Revised 11/22/02

Draft

1099 Form

The 1099 form to be mailed to you in December 2003 by ACS will include claims processed by EDS between January 1, 2003 and March 31, 2003.

Should you have any questions regarding the above transition items, please contact the EDS Telephone Inquiry Unit at 404-298-1228 or 1-800-766-4456.

Thank you for your continued participation in the Georgia Medicaid program.

Sincerely,

EDS